

# Your Guide to Going Live in 14 Days!

Welcome to Copper! Use this checklist to start getting the most out of the platform immediately.

PHASE	STATUS	DESCRIPTION	WHO	TIME
Getting Started		Complete the <a href="#">Account Customization Guide</a> .	CUSTOMER	30 MIN
		Set up your account with this " <a href="#">Customizing Copper</a> " webinar guide.	CUSTOMER	15 MIN
		Attend a <a href="#">live onboarding session</a> followed by Q&A, offered weekly to all customers.	JOINT	45 MIN
Advanced		Attend a <a href="#">live webinar</a> with subject matter experts on building automations, custom reports, and integrations.	JOINT	45 MIN
		<a href="#">Book office hours</a> with a Success Manager for general Q&A specific to your account setup.	JOINT	OPTIONAL
Certification and Best Practices		Test your Copper knowledge and get <a href="#">Copper Certified</a> .	CUSTOMER	60 MIN
		Post your certification on LinkedIn!	CUSTOMER	5 MIN
		<a href="#">Onboard</a> your team.	CUSTOMER	50 MIN
Ongoing Support		Keep up-to-date best practices: attend customer webinars and review email updates.	CUSTOMER	
		<a href="#">Book office hours</a> with a Success Manager for general Q&A or via chat in-app.	JOINT	
		Want to chat with a support manager? Submit a ticket <a href="#">here</a> .	JOINT	